

Escalation Matrix:

| Escalation Matrix: Details of | Contact Person | Address | Contact No. | Email Id |
|-------------------------------|-----------------|--|----------------------|--|
| Customer care | Priyanka Yadav | 503/5th Floor, WINDSOR, Kalina, Santacruz (E), Mumbai - 400098 | 02266221084/66221000 | customerservice@in.daiwacm.com |
| Head of Customer care | Rosario Almeida | 503/5th Floor, WINDSOR, Kalina, Santacruz (E), Mumbai - 400098 | 02266221002 | indiacompliance@in.daiwacm.com |
| Compliance Officer | Priyanka Yadav | 503/5th Floor, WINDSOR, Kalina, Santacruz (E), Mumbai - 400098 | 02266221084 | indiacompliance@in.daiwacm.com |
| CEO | Takashi Fujii | 503/5th Floor, WINDSOR, Kalina, Santacruz (E), Mumbai - 400098 | 02266221001 | takashi.fujii@in.daiwacm.com |

In absence of response/complaint not addressed to your satisfaction, you may lodge a complaint with SEBI at <https://scores.gov.in/scores/Welcome.html> or Exchange at <https://bsecre.bseindia.com/ecomplaint/frmlInvestorHome.aspx> and <https://investorhelpline.nseindia.com/NICEPLUS/>

Please quote your Service Ticket/Complaint Ref No. while raising your complaint at SEBI SCORES/Exchange portal.